

WELCOME

Foyle Child Contact Centre in Derry~Londonderry, Limavady and Strabane provides a relaxed, neutral and child centred environment where parents, family members and children who no longer live together can meet and spend time with each other in warmth and comfort.

The children are the most important people at the centre. They want to love, and be loved by, both their parents. Separation can cause stress and anxiety for parents but your child needs to spend time with both his/her parents and we hope that you can put your child's needs first. We know that this may be difficult and we will do all we can to make it easier for you and the children.



Foyle Child Contact Centre

DERRY~LONDONDERRY
33 John Street—BT48 6JY

LIMAVADY
47b Catherine Street—BT49 9DA

STRABANE
Barnardos Family Centre
2 Melmount Road—BT82 9BT

Accredited by the
National Association of Child Contact Centres.
www.naccc.org.uk



Funded by
 Western Health
and Social Care Trust
Registered Charity—XR89332

Foyle Child Contact Centre



t. 028 7136 8336
m. 07841072907

What is it like at a Child Contact Centre?

There is a wide range of games, toys and books for children and young people of all ages.

We employ an experienced coordinator and she is supported by a fully trained and vetted team of volunteers.

Impartiality is essential to the work of the centre and there is a strict code of confidentiality. There is a comprehensive list of policies and procedures which are available to you and the protection and welfare of your child is at the centre of our service.

How do we arrange to come?

Solicitors, social workers, the court or parents themselves can contact the coordinator regarding vacancies – the coordinator will make contact with both parents and discuss arrangements for a pre-visit to the centre. The coordinator will discuss available information with both parents and ensure that the centre is a suitable venue for the contact.

Does the centre make any reports about us?

We are independent of the courts, social services or other statutory agencies. We do not make verbal or written reports other than the dates and times of attendance. The only exception to this is if we believe that a child is at risk, or if a member of staff, volunteer or centre user is at risk of harm.

May I take my child out or bring someone else with me?

Only if this has been arranged beforehand by both solicitors and the coordinator has been informed.

Do I have to pay?

There is no charge for using the centre – but we welcome donations. Tea, coffee and other refreshments are available during each session.

Are there any rules?

You will be expected to adhere to the arrangements agreed on the referral form and respect the other clients who will be attending each session.

You will be expected to supervise the welfare of your child during the contact session and be punctual – should you arrive for contact under the influence of drink or drugs you will not be admitted.

When is the centre open?

Derry~Londonderry

Thursday 4:00–6:00 pm
Saturday 10:00 am–12:00 pm
& 12:15–2:15pm

Limavady

Wednesday 4:30–6:30 pm

Strabane

Monday 3:30–5:30 pm

